Vasty Kervens Guivaldo Desir

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PROFESSIONAL EXPERIENCE

IT Contractor 06/2025 – Present
Chestnut Ridge USA
- Deployed and configured Grandstream VoIP desk phones across sites, coordinating cabling, SIP trunk provisioning, and dial plan configuration for end-to-end telephony rollout
- Installed and configured new network equipment and workstations at multiple sites performed cabling, switch configuration, VLAN setup, and end-user onboarding

Sr. IT Support Engineer 11/2023 – 01/2024
Farmatrix S.A Haiti
- Managed enterprise network infrastructure supporting 70+ users maintained Windows and Linux servers, enforced firewall policies, and configured VLAN segmentation for network security
- Deployed and maintained Hyper-V virtualization infrastructure for 10+ remote workers, reducing hardware costs and improving availability
- Configured WireGuard, Fortinet VPN for secure remote access applied firewall rules and network segmentation to reduce attack surface
- Delivered security awareness training to 70+ staff on phishing, social engineering, and password hygiene implemented internal security policies reducing incident reports

Helpdesk Support Technician 10/2018 – 11/2023
Papillon Technique Haiti
- Installed and configured Windows systems and network equipment
- Performed hardware/software troubleshooting on laptops, desktops, and peripherals for 80+ clients (remote and on-site)
- Managed on-boarding documentation and first-line ticket resolution maintained high client satisfaction through systematic issue tracking
- End-user support on-site as well as remote

CORE SKILLS

Networking
- Implement and configure **VLANs**, **Subnetting**, **Routing & Switching** (OSPF, BGP basics)STP, EtherChannel, **DHCP**, **DNS**, NAT, **ACL**, **VOIP**.
- Deploy and Manage **Cisco** routers and switches
- Implement and configure network security using **Watchguard**/For and **Fortinet** firewall.
- Configure and implement Web filtering, **IPS/IDS**, VPN (WireGuard / OpenVPN), **Network segmentation**
- **Active Directory** administration
  - Users, Groups, GPO, DNS, DHCP, Domain and Site configuration
- **Linux server** administration
- **Microsoft Azure** (Identity, Network, Storage and Compute)
- **Virtualization**
  Proxmox, Hyper-V, VMware

Troubleshooting hardware, software, system and network

Security
- **Microsoft Azure** Security, compliance and Indentiy.
- Network security
- Microsoft Defender XDR
- Defensive security monitoring using (SIEM tools)
- Wireshark, IDS/IPS
- Secure Active Directory
- Manage users and group privilege access
- Follow security Best practice to keep users and infrastructure safe

PROJECTS & HOME LAB

Enterprise Home Lab 2022 – Present

- Deploy, configure and manage enterprise level Active Directory 2019/2022/2025 system configured users, groups, OUs, multiple-domain and multiple-sites
- Design, deploy and configure an enterprise grade network infrastructure using Cisco 2900 routers, Catalyst 2960/3750 switches, MikroTik routers, Zyxel switches, FortiGate and WatchGuard firewalls configured, **multi-VLAN**, **inter-VLAN** routing, trunking, HSRP failover, STP, and EtherChannel (LACP)
- Built a dedicated **SOC & DFIR** lab on **Proxmox** deploying Splunk, **Elasticsearch (ELK Stack),** Wazuh, Zeek,wireshark to performed alert triage, log analysis, and **threat hunting** workflows
- Deploying lab in the cloud to practice management of Identities: Users, Groups as well as assign licenses for MS Office 365
- Configured VoIP system using Grandstream desk phones with Cisco routing infrastructure across multiple simulated sites
- Documented network topology, IP addressing schemes, VLAN assignments, and security configurations

CERTIFICATIONS

- Microsoft Certified Identity and Access Management (SC-300)… In progress
- Cisco Certified Network Associate (CCNA)
- Certified Defensive Security Analyst (CDSA)
- eLearnSecurity Junior Penetration Tester v2 (eJPTv2)
- RedHat Certified System Administrator (RHCSA) … In progress
- Fortinet Certified Associate (FCA)
- Microsoft Certified Security, Compliance and Identity Fundamentals (SC-900)
- Junior Penetration Tester (PT1)

PROFESSIONAL DEVELOPMENT

- Continuous learning on platforms such as **Cisco Netacad**, **Pluralsight**, **TryHackMe**, **CyberDefenders**, Labs and personal homelab
- Actively getting in touch with new technology release to stay committed and stay up to date

EDUCATION

Associate Degree in Cybersecurity Present
Rockland Community College Suffern, Rockland